

Pet Policy and Agreement

Welcome to our ***Pet Friendly Motel***. By pet, we mean dog. Sorry, No cats, birds, or exotics.

For the health, safety, and enjoyment of all of our guests, staff, and owners, the following Pet Policy has been established. The Guest is responsible to strictly abide by this policy at all times during their stay.

1. All dogs must be pre-approved at time of registration. The Motel reserves the right to deny a pet reservation for any reason. At check-in, the guest must declare/register each dog and/or ADA compliant Service Dog, by providing full information, additionally a signature may be required on our Pet Policy and Agreement. There is a 2 dog limit per room/cabin, but may be restricted based on total room occupancy.
2. We require each dog and/or ADA compliant Service, Dog to wear a collar or harness with current tags attached: identification with contact information, along with proof of current rabies vaccination. Dogs must be clean, fully house-trained, parasite and disease free (i.e. ticks, fleas, Parvo, etc.). Dogs are expected to be quiet, well behaved, and non-destructive. The Guest is liable for the location, control, behavior, health, safety, and welfare of their dogs at all times during their stay.
3. Pet friendly lodging is available on a limited basis. The Motel currently maintains 5 pet friendly Guest Rooms. Pets will not be lodged in other rooms, no exceptions. Dogs are not allowed in rooms other than that which they are registered. Dogs must NEVER be left unattended in the room at any time, whether or not the dog is in a kennel crate. Dogs will be restricted from entering primary gathering/common areas inside the motel and will be required to use the designated south entrance to enter and exit the motel.
4. (Coming Soon) A Pet Friendly Guest Lounge and Dog Run Yard will be available in the spring of 2020. Dogs are allowed on the outside patio, deck south lawn and parking lot areas provided they are not disturbing to other guests. They must be under the owners control at all times. Dogs must be leashed and under direct restraint at all times outside your room and/or on motel property, except in the designated Run Yard.
5. Daily Motel Housekeeping is required. The pet and/or ADA compliant Service Dog must be removed from the motel room for housekeeping. Guests may not request a “*Privacy*” or “*Do Not Disturb*” status if they have a dog. Dogs are not allowed directly on motel furniture, including beds. This includes the Pet Lounge. Please obtain pet sheets/covers from the Motel Front Desk. These may be requested at Check-in. No Dog bathing in the motel sinks, showers or tubs. Dogs must be clean before entering the buildings.
6. We understand that accidents are sometimes unavoidable. If an accident should occur, please notify Front Desk or Housekeeping immediately so that we may try to prevent any permanent damage to the property. If the event is determined to be a result of negligence, it may be subject to other remedies and/or fees. You are required to clean up after your pets on motel property and the surrounding town properties. Use of Motel Linens for your pet is prohibited.
7. We adhere to the ADA definition of Service Dog. All dogs not determined to be Service Animals will be considered as pets for purposes of this Policy. When it is not obvious what service a Service Dog provides, Staff may ask two clarifying questions to determine eligibility **28 CFR 35.136**. Reasonable accommodation will be made for a Service Dogs access to pet restricted areas and facilities.

Fees, Charges & Remedies

- A. Standard 'per dog' lodging fee schedule is \$25.00 for the 1 night stay, \$15.00 per night for multiple night stays. Pet stays of 6 or 7 nights will be charged at \$100.00 for the stay. Add-on days to a weekly rate will be at \$15.00 per additional night. Lodging Fee for official ADA compliant Service Dog will be \$15.00 per night, for a maximum stay fee of \$60.00.
- B. Connecting rooms requested by a Guest with a dog, excluding ADA compliant Service Dog, will be assessed a pet fee, per dog, for both rooms.
- C. There is a \$50.00 charge for using Motel linens for your pet.
- D. There is a \$100.00 charge for each undeclared/non-approved dog/pet brought into the motel.
- E. There is a \$100.00 charge for unattended dog(s) in motel room or motel parking lot. Unattended dog(s) may be removed from the room or motel property by Motel staff and/or animal control without liability on the part of the motel and the guest will assume any/all cost for such removal.
- F. There is a \$300.00 cleaning charge, determined solely by management, for a room left in an unsatisfactory condition. Please ask Front Desk or Housekeeping to inspect your room upon departure to determine any damage.
- G. Guests will be given an opportunity to eliminate any policy violations, including noise complaints. In the event you are unable to satisfy the terms of this agreement, you may be asked to leave the motel without a refund and will be financially responsible for any and all costs associated with any compensation that may be given to appease a disturbed guest(s). There is no limit to these rate adjustments or lost revenue. The payment and/or reimbursement for such damage is payable on demand.
- H. We reserve the right to require room changes, removal of dog(s) from the premises, refuse or discontinue service without refund if, in the motel's sole discretion, the dog is considered dangerous, unhealthy, or likely to frighten, harm, disrupt motel guests, has damaged motel property, or for failure to abide by these policies.

The undersigned guest agrees and authorizes Boulder Bear Motor Lodge to assess charges to the credit card on file at registration for any and all damages discovered prior to or after departure, including, but not limited to: pet odor and stains, repair or replacement of motel property, excessive and/or exceptional cleaning or extermination charges, loss of motel revenue caused by the dog, including an ADA compliant Service Dog.

The undersigned guest has read, fully understands, and hereby agrees to comply with this entire PET POLICY AND AGREEMENT, of which a copy has been received, and accepts full financial responsibility of any and all charges as outlined above and agrees to indemnify, hold harmless, and defend the Boulder Bear Motor Lodge, Boulder Bear Cabins, its owners, agents, and employees from any and all liability, damage, fines, claims, losses, or cost of any type including reasonable attorney's fees, arising out of or relating to any claim for personal injury or property damage caused by the dog(s) or Service Dog, and agrees to make reimbursement for such damages on demand. The undersigned further agrees to release, waive, and forever discharge, and covenant not to sue Duke Holdings LLC, DBA: Boulder Bear Motor Lodge, and/or Denke Properties LLC, DBA Boulder Bear Cabins, related in any way to this agreement

Guest Signature

Date

Printed Name